

CORRESPONDENCE

All correspondence concerning Hotel Accommodation and/or Optional Tours, Transfer Arrangements should be sent to:
EUROSTAR S.A.-TRAVEL PLAN - 17 Vrana str., & Katehaki ave., 115 25 Athens, Greece, (Attn. Mrs Fani SPYROU) Direct tel.: +30 210 3333363 (direct); +30 210 3333361; +30 210 33 33 358; Operator: +30 210 3333300 (30 lines); Fax: +30 210 3333391; e-mail: fspyrou@travelplan.gr or congress@travelplan.gr

ACCOMMODATION and/or OPTIONAL SERVICES RESERVATIONS

Requests will be served on a priority basis – first come/first served. For accommodation and/or optional tours/transfers reservations, please fill in the equivalent Reservation Form and send it to **EUROSTAR S.A. (Attn.: Mrs Fani SPYROU)**. In case you wish to proceed with air arrangements through our agency, please do not hesitate to contact us for further details.

For accommodation bookings in the conference venue Hotel, DIVANI PALACE ACROPOLIS Hotel and/or for bookings to the 3-night/4-day Cruise YOU ARE STONGLY ADVISED to make your reservations as soon as possible, preferably by **May 25th, 2010**, in order to secure **availability and the Special Rates**.

METHOD OF PAYMENT

Full payment in advance together with the Reservation Form is necessary to be sent to EUROSTAR-Travel Plan for firm bookings.

All payments should be to the order of **EUROSTAR S.A.-Travel Plan** and can be made either by:

- **bank transfer:** ALPHA BANK, Account Number 103 00 2320 002041 / EUROSTAR S.A. (IBAN: GR 17 0140 1030 1030 0232 0002 041, SWIFT: CRBAGRAAXX), or
- **credit card:** VISA, AMEX, MASTERCARD

Please ensure to indicate your name and the title of the event "WAVMA 4th annual conference" on all money transfers.

A copy of the bank receipt or copy of your credit card (both sides) according to method of payment, is necessary to be sent by fax (+30 210 3333391, e-mail fspyrou@travelplan.gr or congress@travelplan.gr) together with your Reservation Form, to consider your reservation as confirmed.

OPTIONAL CRUISE by LOUIS Cruises

Before booking please see Terms & Conditions of Carriage of passengers at www.louis-cruises.com/coc.

YOU ARE STONGLY ADVISED to make RESERVATIONS as soon as possible, **(before May 25th 2010 is strongly recommended) to insure availability and Special Rates**, as cabin availability is on a first-come, first-served basis.

CONFIRMATION

A written confirmation will be sent to you by e-mail or fax upon receipt of full payment.

CANCELLATIONS

A written notification is required for all cancellations and changes to be sent to EUROSTAR S.A.-Travel Plan concerning Hotel Accommodation, Transportation, Optional Tours and/or other arrangements.

The following cancellation fees will apply:

Hotel Accommodation (Divani Palace Acropolis Hotel, Athens).

For written cancellations received:

- By June 15th, 2010, - Full refund
- From June 16th till June 30th, 2010 - 1 night stay will be charged
- After July 1st 2010 and no-shows - No refunds will be made

Optional Tours (Athens Sightseeing; visit to Cape Sounion; full day excursion to Delphi or Argolis; full day cruise to Saronic Gulf Islands) & **Transportation** (from/to Athens airport to/from Divani Acropolis Hotel)

For written cancellations received:

- 10 days prior - Full refund
- 9 to 4 days prior - 50% of booking fee will be charged
- 3 days or less prior & no-shows - No refunds will be made

Optional air arrangements:

- According to the air-ticket rate rules

3-night/4-day Cruise

For written cancellations or changes received:

- 45 days prior to sailing - 20% of booking fees will be charged
- 44-25 days prior to sailing - 50% of booking fees will be charged
- 24-10 days prior to sailing - 75% of booking fees will be charged
- within 9 days prior to sailing & no-shows - No refunds will be made

All refunds will be issued after August 15, 2010; Bank charges will be deducted from bank wire transfers.

LIABILITY AND INSURANCE

Unfortunately, EUROSTAR S.A. - Travel Plan is not able to take any responsibility whatsoever for injury or damage to persons or property during your stay and/or participation in any optional tour/cruise. You are therefore recommended to secure your own insurance.